

Member Service REPORT

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Christian
Educators

From the Executive Director

Thank you for partnering with us—we've had another great year at Christian Educators! Our membership is at an all-time high, we successfully defeated attempts to include "gender identity" in Title IX, and we hosted over 50 in-person events to encourage educators around the nation in communities like yours.

While these overarching accomplishments are worth celebrating, we take equal delight in partnering with God to serve our individual members in need every day. I have a front-row seat to watch God use our consultants, legal team, and membership service staff to protect our members, bring peace to conflict, work for justice, and uphold the presence of Christ in our schools. In fact, while sitting in my office, I often overhear calls that come in, and it warms my heart to listen to our team serve our members in need with compassion and excellence, and typically close the conversations by praying for them.

As you read the accounts and information in this report, I know you will also be encouraged by how God works through our members' stories to keep His ambassadors serving where He has called them...and for as long as He has called them.

Did you know that in addition to our often "defensive" strategy of protecting our members, we also have an "offensive" strategy to equip our members and others to actively bring the hope, joy, and love of Christ into our schools? One way we accomplish this is by gathering key leaders over the summer to fill them up with Jesus and train them to bring educator encouragement ministry to their communities. Over the last four years, we have trained about 300 amazing leaders in Colorado Springs, including nearly 100 from 25 states just a few weeks ago. Would you pray for these volunteer leaders as they partner with churches and others to host CE events, gather educators for prayer, and in other ways bring the life and hope of Jesus to schools and communities all over the nation? You can learn more at christianeducators.org/summit2025.

Thank you for your faithful membership that makes all that we do possible!

Blessings,



David Schmus

Christian Educators Executive Director

A handwritten signature in black ink, appearing to be 'D. Schmus'.

657 Total Cases

July 2024 - June 2025

Member Service Highlights

Contract/Employment (186)

28%

Supervisor Conflicts (77)

12%

Student/Parent Conflicts (74)

11%

Allegations (72)

11%

Religious Freedoms (63)

10%

Other (58)

9%

Faith Challenges (45)

7%

Educational Practice (38)

5%

Peer Conflicts (23)

4%

Professional Association (21)

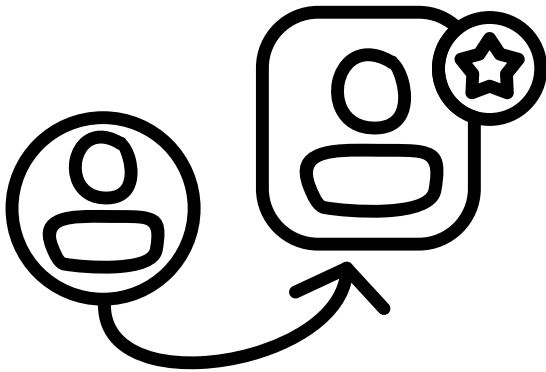
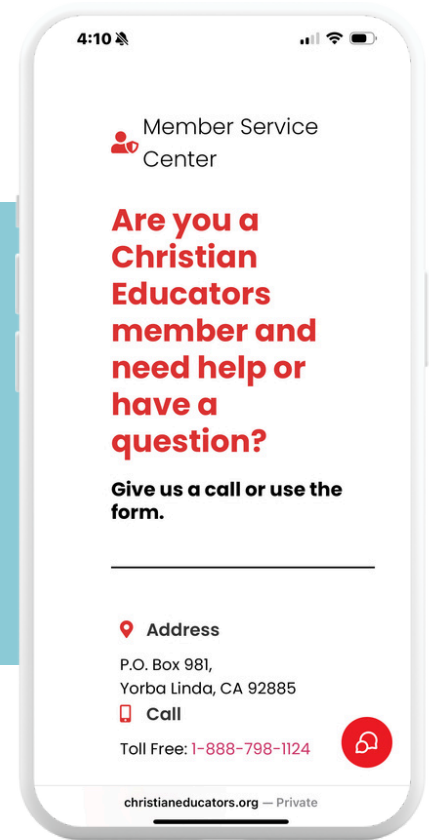
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Thank you so much for the speedy reply to my question. The support is greatly appreciated. **I am so thankful to belong to a group whose values and beliefs match my own and provides such high quality services to its members.**

- member from PA

Need help?

When a Christian Educators member has a question or needs help, they can call the Member Service Center at 1-888-798-1124 Monday–Friday, 8:30 a.m.–7:30 p.m. EST, use the website chat feature, or fill out the form at christianeducators.org/service-request.



You will be **referred to an Educational Consultant who will respond within 24 hours** to help determine your needs and provide an appropriate response.

If your need requires more than professional advice, we will ask you to provide more information and documentation so **we can come up with an action plan**. We may initiate an insurance claim or legal help depending on the circumstances.

If your need is referred to a local attorney or Liberty Counsel, they will steer your case moving forward, but we will continue to monitor your situation and provide needed support until it has been resolved.



LIBERTY COUNSEL


If your case involves First Amendment issues, we are proud to partner with Liberty Counsel to provide constitutional expertise and representation for our members!

Member Service Stories



I am very grateful for those who supported me at CE when I was at the lowest point of my career. **Your prayers and guidance were a lifeline to me. I can't thank you enough. The counsel I received was Spirit-led and ministered to me deeply.** I know He has used and will use this situation for my good. Thank you! – member from CT

The following stories are snapshots of some of the ways we served our members from July 2024–June 2025. Some details have been altered to ensure the privacy of our members.



Due Process Denied:

A Troubling Investigation—and a Member's Redemption

by Jean Lamfers | Legal Director

A member in a Northeastern state was faced with an allegation after only eight days on the job as an educational childcare provider. Law enforcement and Child Protective Services (CPS) launched an investigation, and several staff members—four caregivers and the owner—were interviewed.

Our member had been hired as the educational director and was still in training at the time of the allegation—she hadn't been interacting with children at all. In fact, she'd spent the entire day in question in the office with training staff, away from the care areas entirely. Once the two-month-long investigative process began, she was assigned to be the school's liaison for investigators and any other agents involved with the case. All of these factors affirmed her belief that she was not a subject of the investigation.

At the conclusion of the investigation, our member was informed in a one-on-one debriefing meeting with a CPS investigator that the owner and the caregivers would be receiving “indicated” letters, signifying that credible evidence of abuse or neglect had been found. She was told the CPS investigation was done. She promptly reported these facts to her management and documented the conclusion of the CPS investigation. Notably, despite CPS mandatory protocols that require written notification to and an interview of anyone under investigation, during the entire process, no one alluded to or notified our member that she was even being considered as a subject.

Days later, she received a phone call out of the blue, followed by two letters. One letter was a backdated “first notice.” The other was an “indicated” finding against her. Both were sent after the investigation had been deemed concluded. The timing raised serious concerns about how this was handled. It looked like a violation of procedures—and perhaps something more troubling. Still, she had never received proper or timely notice, and had never been afforded the opportunity to affirm in an interview her lack of involvement in the matter.

At that point, she was shocked. Her reputation, her career, and everything she had worked for were on the line. That’s when she reached out, and Christian Educators stepped in to support her. Thankfully, her records documented a detailed account of where she was and what she was doing that day, demonstrating she had no association with the incident. We built her appeal around those records and the dubious inferences raised by the questionable timing of the investigative letters. Only a matter of weeks after submitting the appeal, the state rescinded the earlier finding and assured her name was cleared.

All were relieved, to say the least. Throughout the process, we turned to God in prayer and felt He was walking with her. We praise God for guiding her through what was a truly harrowing ordeal.

Jean Lamfers
Legal Director



*To read about Jean’s background, please visit,
christianeducators.org/directory/jean-lamfers/*



Guilty Until Proven Innocent?

The Harsh Reality Facing Today's Teachers

by Finn Laursen | Lead Ed. Consultant

Finn Laursen has handled thousands of member service cases over the years. For this report, he wrote an instructive narrative (not based on a single case) that reflects the actual experiences of hundreds of CE members, including many from this past year.

Our member was called to the principal's office in the middle of the day, where he was informed that an accusation was made against him by a student on a new confidential reporting hotline. He was given a document stating he was being put on paid administrative leave pending a full investigation. Without any further information, his keys, school ID, and computer were taken. The school resource officer escorted him off school property with warnings not to enter school property without permission and not to contact staff, students, or parents.

He called CE for help in a panic. Because he was a member with coverage, I suggested that he refrain from giving any written or verbal statements until our Director of Legal Services could help him obtain covered representation from a local attorney. I also advised him against resigning to avoid an investigation if suggested by his administrators, because this would only benefit the district, not him. His local attorney represented and advised him through the investigations by the district, child services, and the Department of Education. These investigations went on for a month. He was subsequently informed that no issues had surfaced and he could return to work without any future discipline concerns.

Thankfully, this story had a happy ending, even though our member, who had done nothing wrong, had to endure unjust treatment. Unfortunately, these types of situations are becoming increasingly common as students realize they can make these false accusations against educators with little to no repercussions, causing significant harm and distress to their lives and careers. Christian Educators membership is the best way to protect yourself should a situation like this arise—you will receive professional advice and legal representation, and most importantly, prayer support so you don't have to face a situation like this alone.

Finn Laursen
Educational Consultant



To read about Finn's background, please visit, christianeducators.org/directory/finn-laursen/

Standing Beside Our Members:

Resolving Conflict with Grace

by David Piccolo | Ed. Consultant

A few weeks in advance, our member had verbally arranged to leave school early one afternoon with her teaching team and principal. However, the day after her planned early departure, she received a concerning email from her principal instructing her to attend a meeting...and to bring union representation.

Understandably, she was anxious when she contacted Christian Educators. Having never faced a disciplinary issue, she didn't know what to expect. She explained that she believed everything had been properly communicated to her team and principal, but noted that there was no written record of her requested leave. I told her I'd be happy to attend the meeting with her if she could confirm that it would be allowed.

Thankfully, I was able to join the meeting via phone. We began by acknowledging the principal's position and concerns and our member's responsibility to submit and receive written approval for any time away from the building. During the conversation, her principal realized he had previously discussed the plans with her but had forgotten due to the lack of documentation. The conversation went well—he was open, listened, and the misunderstanding was ultimately resolved. I believe our calm, non-defensive approach played a key role in the success and peaceful resolution of the issue.

Later, our member expressed how much it meant to her that I was able to step in on such short notice. She even mentioned that her principal commented positively about the interaction with Christian Educators, which reaffirmed for her that joining us was the right decision. Moments like this remind me why I do this work.



David Piccolo
Educational Consultant



To read about David's background, please visit,
christianeducators.org/directory/dr-david-m-piccolo/

From Pushback to Breakthrough

A Teacher's Good News Club Story

by Derald Glover | Ed. Consultant



A member (who also serves as the sponsor for her school's Good News Club) had allowed some of her students to pick up Good News Club flyers from her classroom after school one day. Shortly after, the principal took the flyers from the students and told them they were not allowed to pass them out to other students. The principal also said that, as a teacher, she was not permitted to give them to the students. Concerned and frustrated, this member contacted Christian Educators to find out if this was true.

As I talked with this member, it became apparent that the principal has never been in favor of this club and has even made attempts to shut it down at times. In addition, the principal was now facing a lot of pressure from an attorney in the community regarding the separation clause and the member's actions as the sponsor of the Good News Club. However, because the school also allowed secular clubs to pass out flyers, it was clear that this member could fight the principal's ban and win. But despite the circumstances, we sensed that the Spirit was inviting her to take a step back from promoting and leading the club, give the principal grace, and submit to authority. We prayed that her principal would appreciate this approach and allow her to be an example of Christ's love and grace.

So, our member decided to continue attending the club, but refrain from promoting or leading it. She prayed that God would provide other teachers to come alongside her and lead, and she trusted God to prompt students to attend the club instead of worrying about flyers. She also asked God to give her the words and the opportunity to talk with her principal about the ban if that was His will. However, after going to her principal's office on four different occasions, only to find an empty office every time, she knew God wanted her to let it go and fully surrender this situation to Him.

Just a couple of months after the principal's ban, 79 students regularly attend the Good News Club meetings, and four teachers in her building have stepped up to lead! Prior to the ban, fewer than 25 students attended, and she was the only consistent leader. Her principal has stopped questioning the club and her involvement, and their communication is otherwise consistently positive. God is truly blessing her obedience!

"Sometimes, the person we are frustrated with is the person Christ wants us to reach the most." – Derald Glover

Derald Glover
Educational Consultant



To read about Derald's background, please visit, christianeducators.org/directory/derald-glover/

God answered our prayers last night! The Lord's Army fought the enemy at the board meeting, and the Spirit of the Lord prevailed. **The board “tabled the motion to dismiss” and asked the attorneys (theirs and mine) to work out an agreement allowing me to go back to work.** Thank you for covering me in prayer and being an organization of support in so many ways. – member from Oregon

**We are
Christian
Educators.**

Benefits

Christian Educators Member with Coverage benefits:

- \$2 million in liability insurance coverage in case you are sued
- In the case of a job action against you, such as suspension, termination of employment, or a threat to your credential, your membership provides for a local attorney to represent you, up to the limits of coverage
- Unlimited access to educational consultants for advice, counsel, and prayer support
- \$60,000 Term life insurance (first year at no cost-subject to all eligibility guidelines and carrier approval)
- *Teachers of Vision* magazine
- Daily Devotionals
- A host of online resources at christianeducators.org
- Affordable insurance products for you and your family: quality, comprehensive coverage at group rates
- College scholarship and educator grant opportunities
- An annual membership fee that is one-half to one-fifth of the typical cost of union dues

Contact Us

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